

Terms and Conditions

At Quadrupleplay, we take your privacy and data security seriously. We encourage you to read through our policies to understand how we handle your information when you use our website and services.

QUADRUPLEPLAY PRIVACY STATEMENT

1. Introduction

At Quadrupleplay (Pty) Ltd (“Quadrupleplay”, “we”, “our”, or “us”), your privacy and the protection of your personal information matter to us. This Privacy Statement outlines how we collect, use, share, and protect your personal information in compliance with South African privacy laws, especially POPIA and PAIA.

By using our website, products, or services, or by communicating with us electronically, you consent to the collection and processing of your personal data as described here.

2. When This Statement Applies

This statement applies to any personal data we collect from:

- People using our website, products, or services
- Anyone engaging with us directly or indirectly
- Service providers or customers providing us with goods or services

It doesn't cover third-party websites linked to ours.

3. What Information We Collect

We collect different types of personal data, depending on your interaction with us, such as:

- When you buy or use our services
- When you contact us with queries (e.g., your name, ID/passport number, address, contact info)
- When you use our website or social media (e.g., IP address, browsing behavior)
- If you apply for a job (e.g., CV, criminal record, employment history)
- CCTV footage if you visit our offices

We'll always indicate what info is mandatory, how it will be used, and how long we'll keep it (as per law or agreement).

4. How We Use Your Information

We process your information to:

- Respond to your enquiries
- Deliver products/services
- Manage secure access to parts of our site
- Meet legal or regulatory obligations
- Market and promote services
- Ensure platform security
- Generate anonymous analytics and usage stats

5. Who We Share Your Information With

We may share your data with:

- Anyone you give consent to
- Legal authorities, when required
- Our service providers, bound by data protection agreements
- Debt collection agencies
- Regulatory bodies, courts, or law enforcement

We may also use aggregated, non-personal info for reporting or research.

6. Transferring Your Info Internationally

Sometimes we may transfer your data to countries outside South Africa. We'll make sure any such parties offer similar protection under POPIA, or get your consent where necessary.

7. How We Protect Your Info

We've put safeguards in place to protect your data from loss, damage, unauthorized access, or leaks. This includes:

- Security policies and monitoring
 - Breach response protocols
 - Regular audits and updates
- However, to the extent allowed by law, we're not liable for any damages resulting from unauthorized access or misuse.

8. Your Rights

You have the right to:

- Access your personal data
- Correct or delete your information
- Object to how we process your data
- Complain to the Information Regulator
- Take legal action for any data misuse

9. Other Applicable Terms

This Privacy Statement works together with other Quadrupleplay privacy-related policies available on our website.

10. Cookies and Tracking

We use cookies to:

- Remember your preferences
- Deliver personalized content
- Analyze website traffic
- Improve our site

You can manage or disable cookies via your browser settings. Note: Disabling cookies might affect how our website works for you.

Some cookies come from third parties (like advertisers) to help serve more relevant ads. These don't store personal data but use browser/device IDs.

11. Contacting Us

For privacy-related queries or requests, contact:

Quadrupleplay Information Officer

Email: privacy@quadrupleplay.co.za

Address: Office 205, 3rd floor Icon Building
24Has Strijdom Ave, Cape Town, 8000

12. Contacting the Regulator

If you're not satisfied with our response, contact:

Information Regulator (South Africa)

JD House, 27 Stiemens St, Braamfontein, Johannesburg

PO Box 31533, Braamfontein, 2107

Tel: 010 023 5200

Email: POPIAComplaints@inforegulator.org.za / enquiries@inforegulator.org.za

Website: <https://inforegulator.org.za>

QUADRUPLEPLAY DIGITAL PLATFORM – ACCEPTABLE USE TERMS & CONDITIONS

1. Introduction

1.1. Under Section 11 of the Electronic Communications and Transactions Act (ECT Act), these terms are legally binding on anyone accessing Quadrupleplay's digital platforms, websites, apps, or any related pages.

1.2. By using any part of Quadrupleplay's digital platform, users agree to follow these terms, along with our Privacy Policy.

2. Definitions

- **"ECT Act"**: Electronic Communications and Transactions Act 25 of 2002
- **"Quadrupleplay"**: Quadrupleplay (Pty) Ltd, a registered South African company
- **"POPIA"**: Protection of Personal Information Act 4 of 2013
- **"User"**: Any individual or company accessing the Quadrupleplay platform
- **"Digital Platform"**: Our official website and any apps or web pages we operate

3. Acceptable Use

- Our platform is for providing info about Quadrupleplay's products and services.

- We don't guarantee the accuracy of content and aren't responsible for any reliance on it.
- You may not copy or use content for personal or business purposes without written permission.
- Don't use the platform for anything illegal, harmful, or spammy.
- Any misuse may result in legal action or claims for damages.
- Don't deep link to internal pages without our consent.
- No bots, scrapers, or reverse engineering allowed without written permission.
- Personal info like emails and numbers may not be used for marketing without consent.

4. Updates to Terms

- We can update these terms at any time. Continued use means you accept the changes.
- We also reserve the right to change content on the platform without notice.

5. Intellectual Property

- All content belongs to or is licensed by Quadrupleplay.
- You can't copy or use it unless explicitly allowed.

6. Electronic Communication

- Using our platform or contacting us electronically means you agree that emails and notices satisfy any legal writing requirements.

7. Privacy

- Our Privacy Policy explains how we handle your data (you can read it on our website).
- Registration may require personal info like name, ID, contact details, etc.
- We use cookies to improve your experience.

- By using the platform, you consent to the collection and use of your data for relevant purposes.

8. Contracts and Offers

- Info on the site isn't a formal offer to do business.
- Agreements must be signed in writing to be valid.
- Emails are not considered received until we officially respond.

9. Bots and Scraping

- No scraping or use of bots that slow down the platform or breach copyright rules.

10. External Links

- We may link to other sites for convenience, but we're not responsible for their content or availability.

11. Security

- We do our best to keep your data safe.
- Don't share your login details.
- Hacking or spreading malware is strictly prohibited and may result in legal action.

12. Liability

- We're not responsible for losses due to using our platform or services.
- Everything is provided "as is" and may not fit your exact needs.

13. Email Use

- Quadrupleplay staff and users must follow email policies.
- We don't tolerate harassment, impersonation, or offensive communication.
- Violations are treated seriously and can be reported to our support team.

14. Severability

- If any part of these terms isn't valid, the rest still apply.

15. Governing Law

- These terms are governed by South African law.